



Welcome to

Stellar Phoenix Zip Recovery

Version 2.0

User Guide



Overview

Stellar Phoenix Zip Recovery is a powerful, secure and easy to use application to repair corrupted Zip (.zip) files. The simple and intuitive interface makes the software easily operable. The software does a complete scan of all selected zip files and uses an advanced algorithm to restore damaged zip files back to their original state. The repaired files can be saved either to their original location on the hard disk, or to any user-specified location.

Features of Stellar Phoenix Zip Recovery

- ✓ Repairs corrupted zip archives.
- ✓ Repairs large zip files up to 800 MB.
- ✓ Repairs all sub-types of zip files, which are not password protected, till Win Zip 12.1.
- ✓ Repairs all sub-types of zip files, which are password protected, till Win Zip 8.0 (*Zip 2.0 Compatible encryption [Portable]*).
- ✓ Creates an output file in the directory where the corrupted file is located or at the user-defined directory.
- ✓ Extensive search to explore any zip file.
- ✓ Compatible with platforms: Windows 2000 / XP / 2003 / Vista / Windows 7.
- ✓ Files are displayed in an easy to use windows based tree structure.
- ✓ Simple to operate with no prior technical skills required.

Note:

Stellar Phoenix Zip Recovery is available in two versions - Demo (free download) and Full version. The demo version can be downloaded from www.stellarinfo.com/zip-recovery, which will give a clear idea about the software. If satisfied, [purchase and activate](#) the product and avail the full functionality software.



System Requirements

Minimum System Specifications



Processor : Pentium Class



Operating System : Windows 2000 / XP / 2003 / Vista /Windows 7



Memory : Minimum 256 MB (512 MB recommended)



Hard Disk : 20 MB of free space



WinZip: Password Protected Subtypes: Till WinZip 8.0

All Other Subtypes: Till WinZip 12.1

Note:

- To know your Operating System, Processor type and RAM, right-click *My Computer* and click *Properties*.
 - To find out the available space on a logical drive, right click that drive icon in *My Computer* and click *properties*.
-

Installation Procedure

Before beginning installation, make sure your computer fulfills the minimum [system requirements](#).

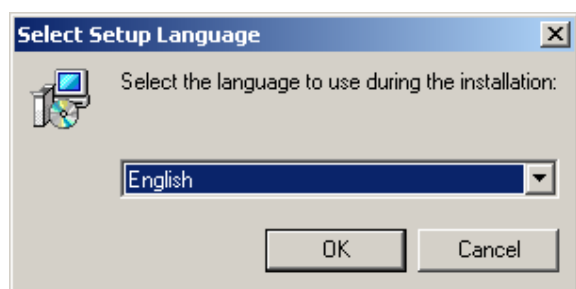
- The installation process should start automatically on inserting the Stellar Phoenix Zip Recovery disc in its drive. If it does not, run szr.exe from the software disc. If the software has been downloaded from the internet, navigate to the location where the files have been downloaded and run szr.exe from there.
- Follow the on-screen instructions as directed by the setup program. The program installs the software, creates a shortcut icon on the desktop (optional), creates an entry in the *Programs* group menu, and also creates an entry in the *Add/Remove Programs* group for software removal.

The default path for software installation is *C:\Program Files\Stellar Phoenix Zip Recovery*

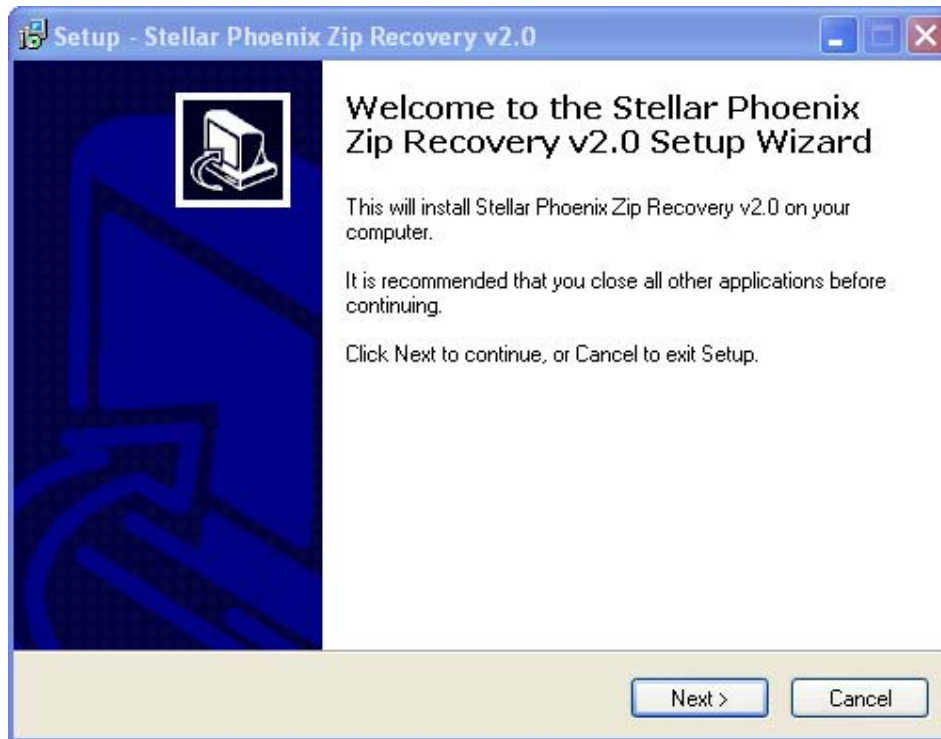
The software can be run either by clicking the Zip Repair icon on the desktop or by clicking *Start->Programs->Stellar Phoenix Zip Recovery->Stellar Phoenix Zip Recovery*.

On-screen instructions directed by the setup program are as follows:

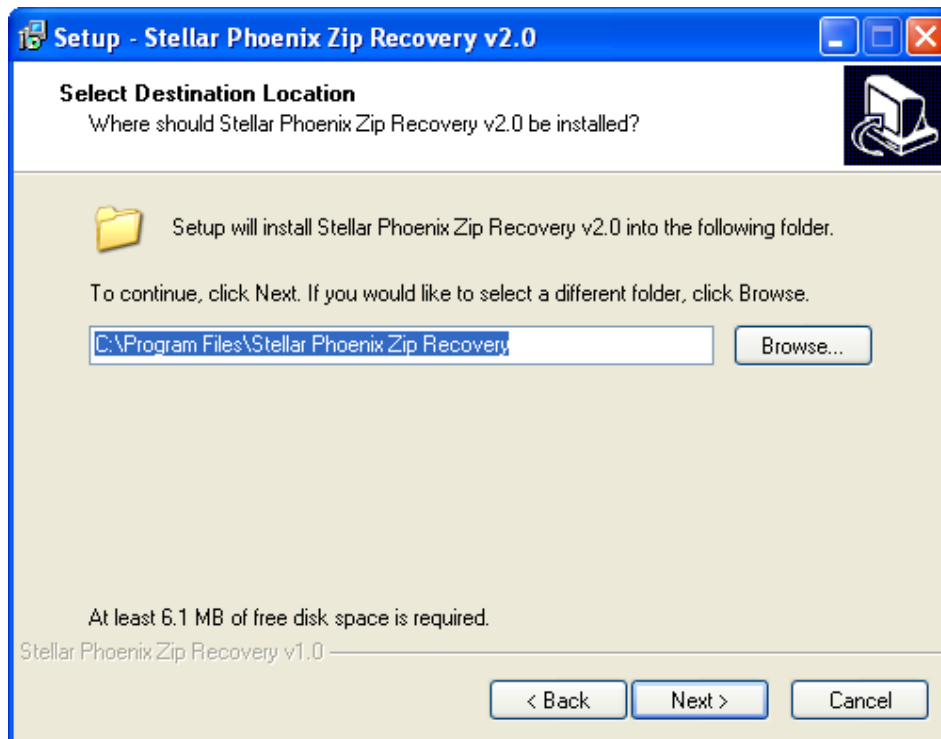
Step 1:



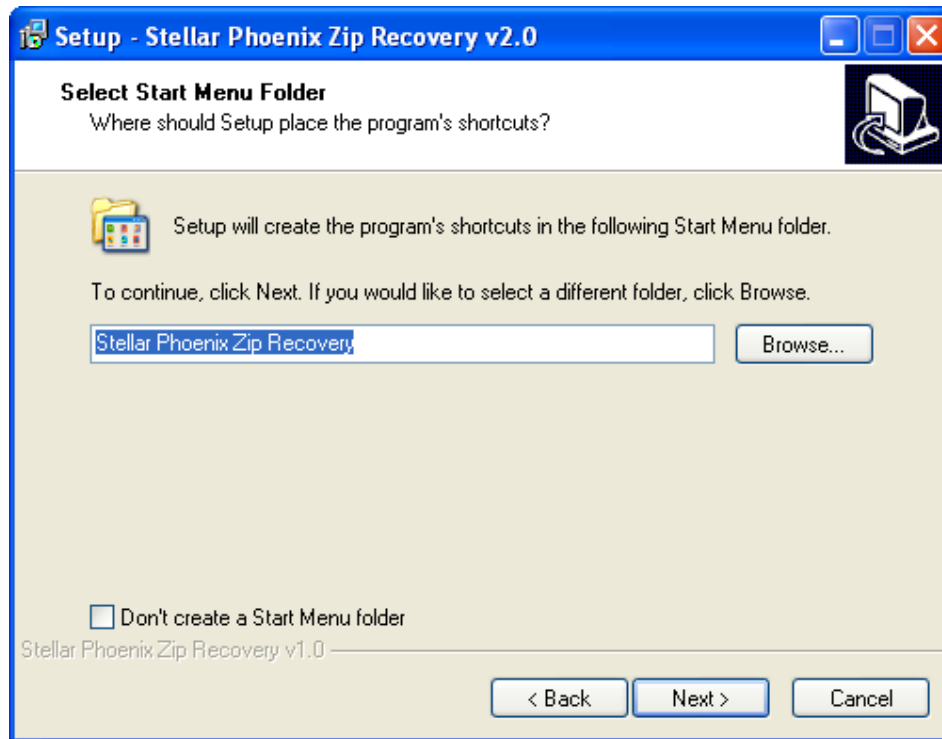
Step 2:



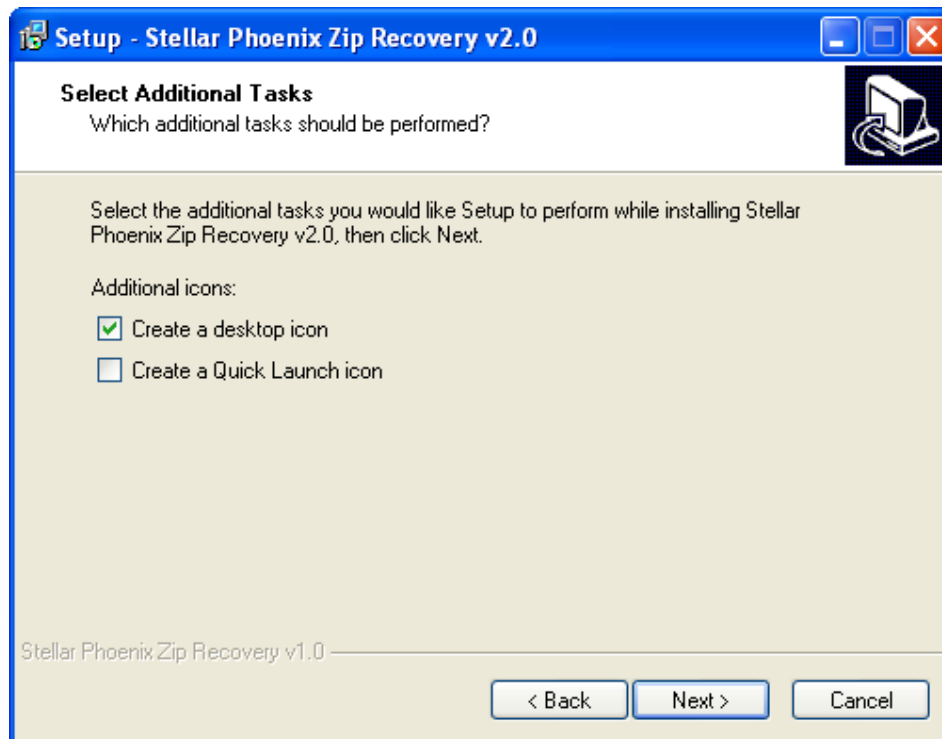
Step 3:



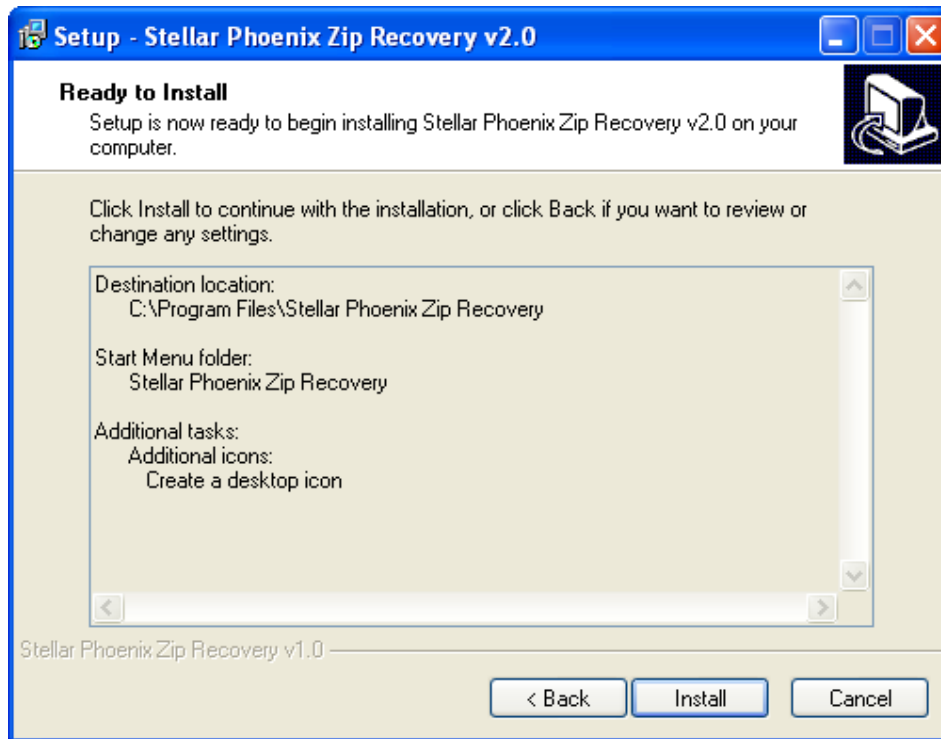
Step 4:



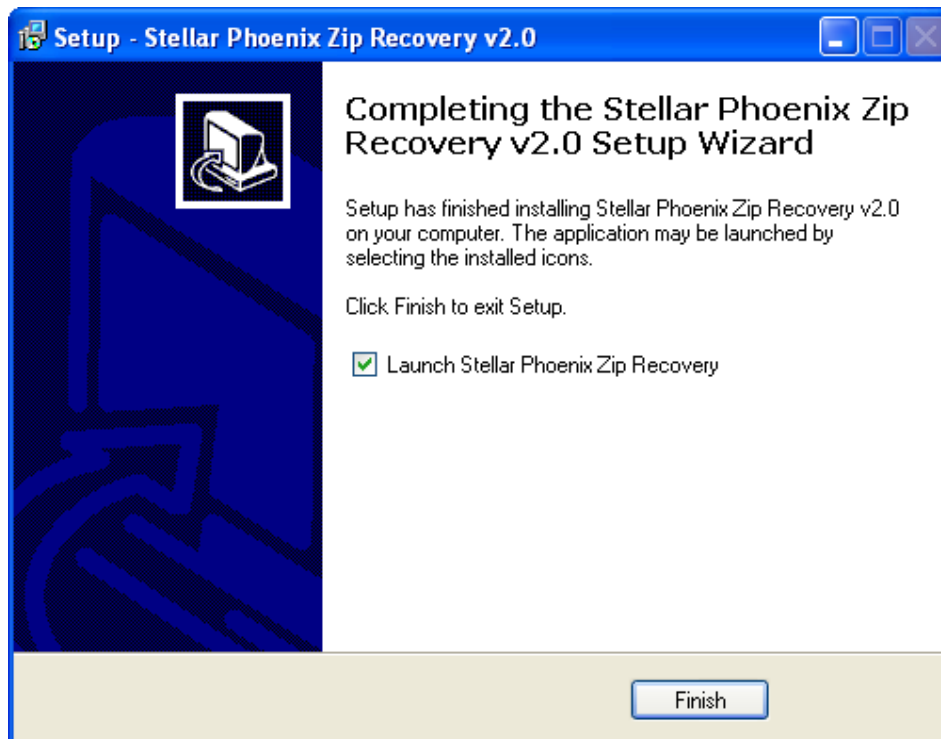
Step 5:



Step 6:



Step 7:





Order and Activate the Software

Order Stellar Phoenix Zip Recovery online:

You can purchase the software online. For price details and to place the order, please visit www.stellarinfo.com/stellar-zip-recovery-prices.

Once your order is confirmed, a pre-paid serial # will be sent to you through e-mail, which would be required to activate the software.

Activate Stellar Phoenix Zip Recovery:

Once the software has been purchased and the **Serial Key** received, the software needs to be activated.

Each time you start the demo version, reminder window pops up. To continue with the demo version, you have to click **OK**. (*Wait for 5 seconds to enable OK button*)

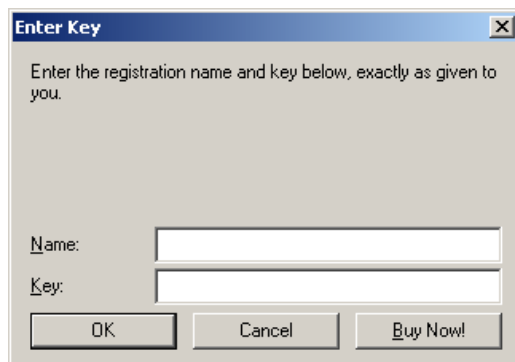
*To purchase full version, click **Buy Now** and to activate the product, click **Enter Key**.*



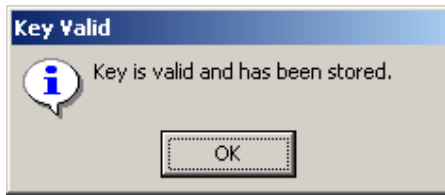
Activating the software before application startup

When you run the demo version, reminder message window as shown above will popup. To activate the product, click **Enter Key**.

In the window that appear (shown below), enter the valid registration name and key (prepaid serial key received through email after purchase) and click **OK** to continue.



If the key entered is valid, confirmation message will appear, click **OK**. Now, you have successfully activated the product.



Activating the software within the application

If the software is not activated before application startup, it can be done within the application.

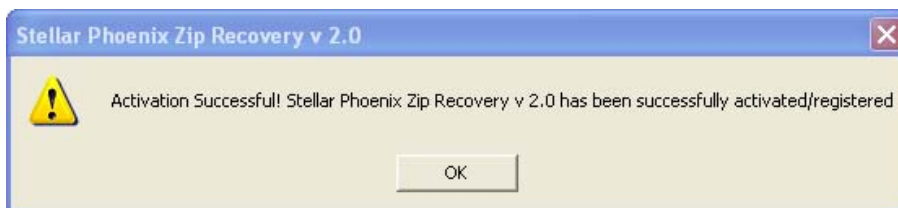
To activate, do one of the following:

- Select **Activate Stellar Phoenix Zip Recovery v2.0** from the **Help** menu.

The activation window shown below will appear, enter user name and activation code (*received through email after purchasing the product*) and click **OK**.



If the activation is successful, following window will appear.

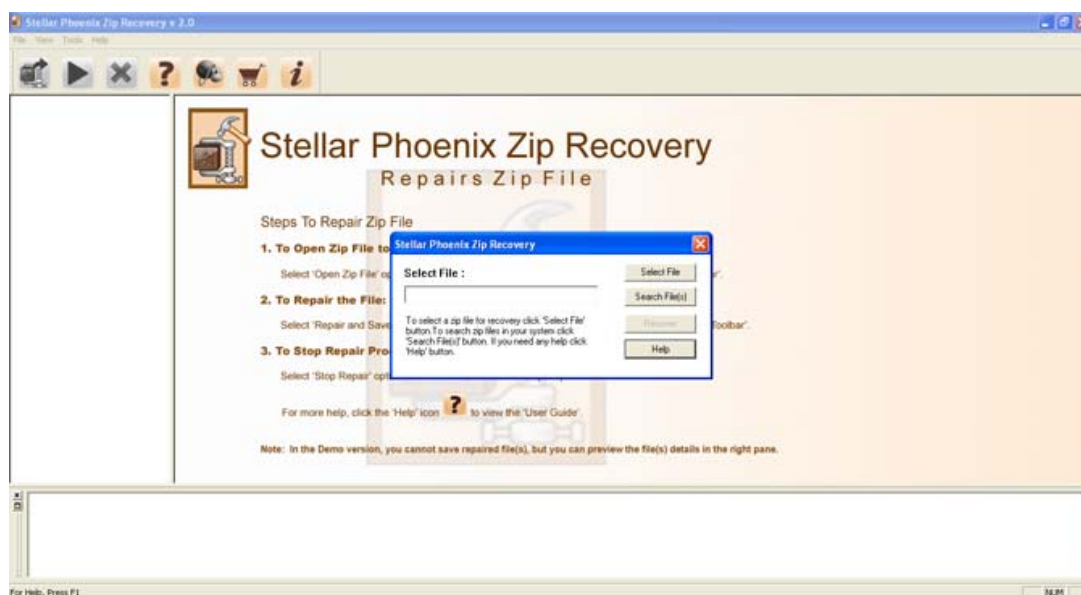


User Interface

Shown below is the software interface for Stellar Phoenix Zip Recovery.

The interface consists of:

- [Menu bar](#)
- [Toolbar](#)
- Directory listing of Zip Folders (Left Pane)
- Preview of repaired Zip File (Right Pane)
- Log Window





Menu bar

The menu bar consists of 4 options:

1. File:

Open Zip File	:	<i>Opens the zip file(s) one at a time.</i>
Find Zip File	:	<i>Used to search a specific zip file.</i>
Repair & Save	:	<i>Starts the repair process and saves the zip file(s) to the default or user-defined location.</i>
Stop Repair	:	<i>To stop the process while repairing.</i>
Exit	:	<i>To close the application.</i>

2. View:

Toolbar	:	<i>Used to show / hide toolbar.</i>
Status Bar	:	<i>Used to show / hide status bar.</i>
Message Log	:	<i>Used to show / hide log report.</i>

3. Tools:

Select All	:	<i>Used to select all files.</i>
UnSelect All	:	<i>Used to deselect all files.</i>
Save Log	:	<i>Used to save log information.</i>
Clear Log	:	<i>Used to clear log information.</i>








4. Help:

Stellar Phoenix Zip Recovery Help	:	<i>Opens the user guide.</i>
Purchase Stellar Phoenix Zip Recovery Online.	:	<i>Used to purchase the software (if you have downloaded the demo version).</i>
Activate Stellar Phoenix Zip Recovery	:	<i>To activate the software which has been purchased.</i>
View Support Section	:	<i>Opens Stellar support section webpage.</i>
Visit Knowledge Base	:	<i>Opens knowledge base article webpage</i>
Submit Support Ticket	:	<i>Opens the login page, to submit ticket.</i>
Updates	:	<i>To update the software with the latest available version.</i>
About Stellar Phoenix Zip Recovery	:	<i>Contains generic information about the software.</i>

Toolbar

The software is entirely operable using the toolbar.

The toolbar consists of 7 icons which serve as shortcuts to all major software functions. Each of these buttons is equivalent to corresponding commands in the [menu bar](#).

	Open Zip File: Used to open the file to be repaired.
	Repair & Save: Used to start the repair process and save the file either to the default or the user-defined location.
	Stop Repair: Used to stop the process while repairing.
	Help: Used to open user guide.
	Updates : To update the product with the latest available version.
	Buy: Provide online purchase information.
	About: Used to open the window which contains generic information about the software.



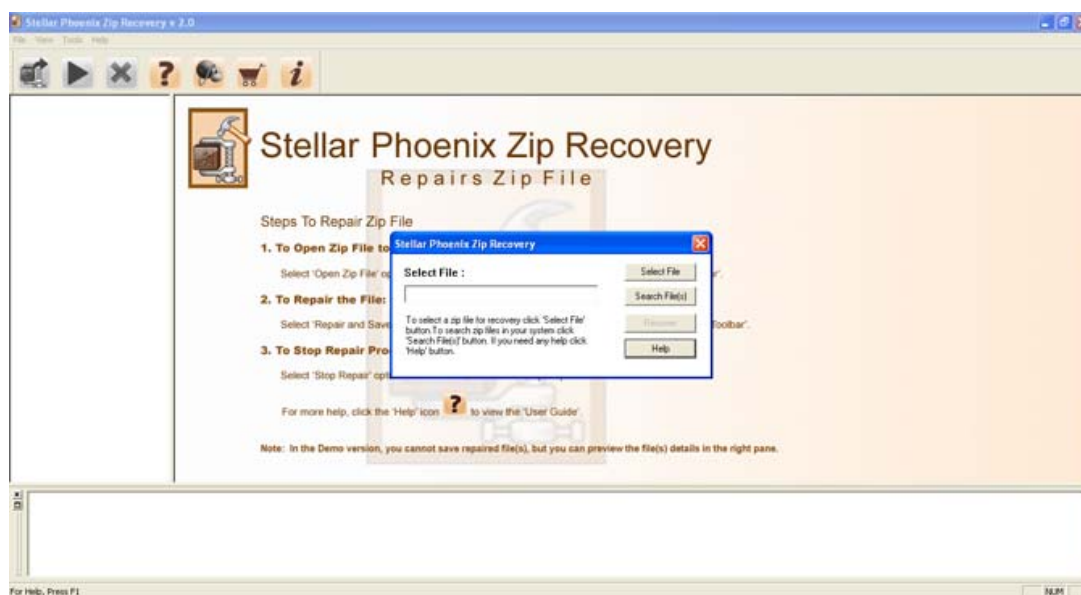
Using the Software

The key function of Stellar Phoenix Zip Recovery is to repair the corrupted zip files.

Repairing process at a glance:


- Run the software
- [Open the file](#)
- [Repair and Save file](#)
- All the repaired files will be stored in the default/specified folder

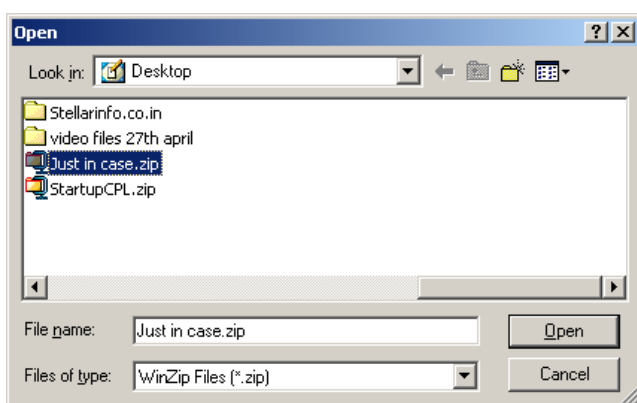
Run the software by clicking *Start->Programs->Stellar Phoenix Zip Recovery->Stellar Phoenix Zip Recovery* - this will launch the main user interface shown below.



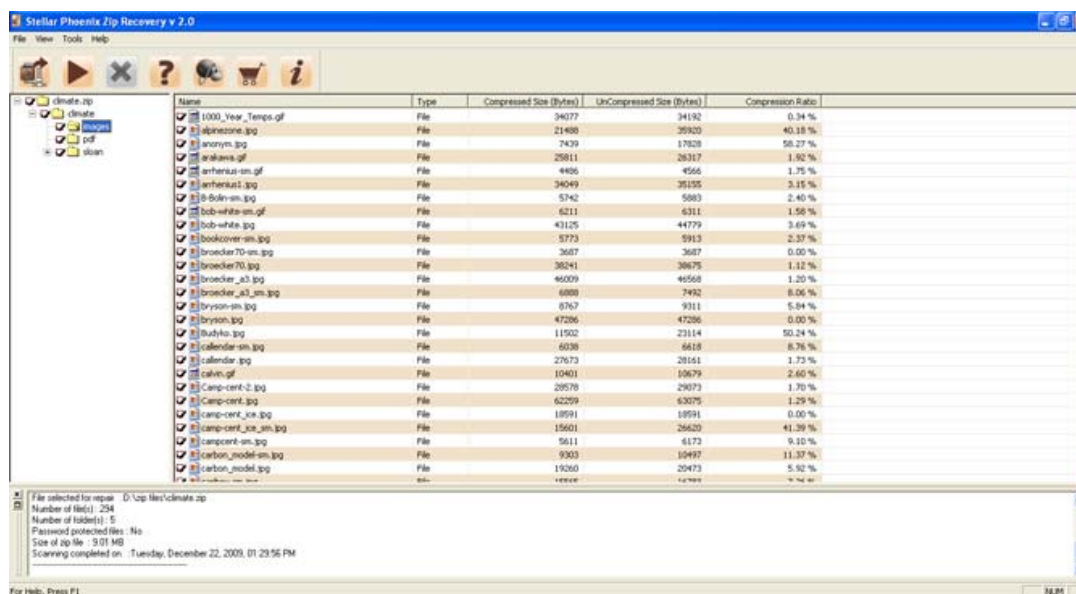
Open Zip file

To Open Zip File

- Click **Open** icon () on the **Toolbar** or click **Open Zip File** option in the **File** menu. Open dialog box shown below will popup.




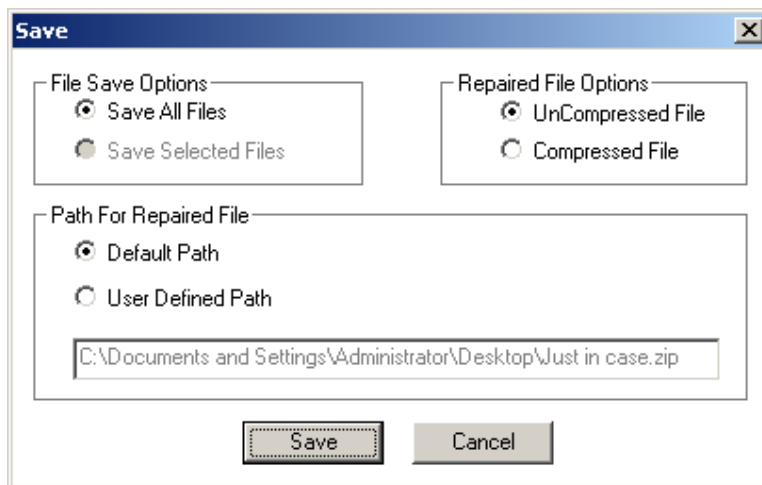
- Navigate to the zip file, select it and click **Open**.
- The zip file will be scanned and added to the tree structure (as shown below).




Repair & Save Zip file

To Repair and Save

- Click **Repair and Save** icon () on the **Toolbar** or click **Repair & Save** option in the **File** menu.
- Save window will popup, here you have to specify save option, repaired file option and path for the repaired file and click **Save**. *By default, Save All Files, UnCompressed File and Default Path options will be selected(as shown below).*
- File(s) will be repaired and saved to the default/specified location.



To Repair and Save Selected File(s)

- Choose the file(s) to be repaired by selecting the check boxes next to them.
- To start repairing, click **Repair and Save** icon () on the **Toolbar** or click **Repair & Save** option in the **File** menu.
- Save window will popup, select **Save Selected Files** option (*also you have to specify path and repaired file options*) and click **Save**.
- Selected file(s) will be repaired and saved to the specified location.

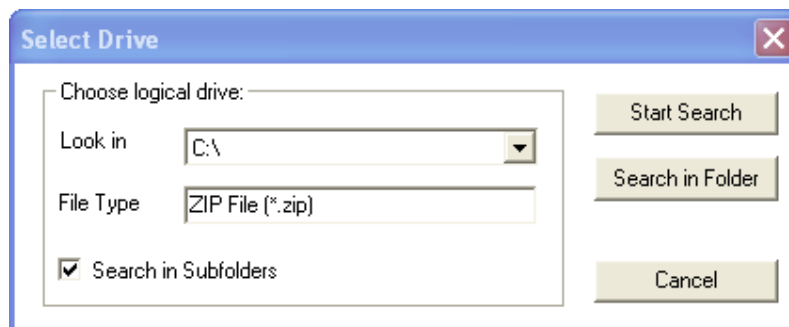
Note:

In the Path For Repaired File option, if default path is selected, then the repaired file(s) will be saved to the same path as the original file(s) and automatically the original file name will be renamed with an extended name *_Repair*.(eg., *myfolder.zip* will change to *myfolder_Repair.zip*).

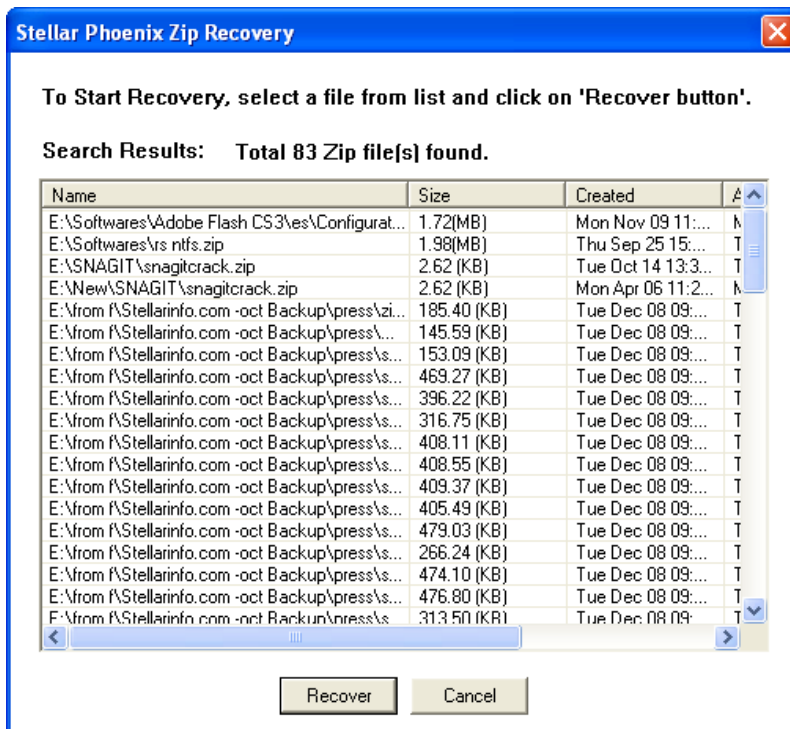
Additional Features

Find Dialog box

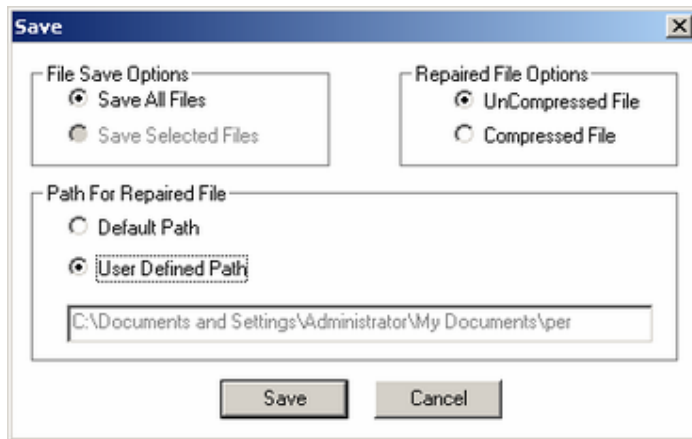
This option will search and find all the zip files. **Find Zip File** option in the **File** menu can be used to find a specific zip file.



To search zip files, select the drive, check the **Search Subfolders** option and click **Start Search**. If you want to search the file from a specific folder, click **Browse Folder** button to select the folder and click **Start Search**. From the search result, select the file to be repaired and click **OK**. The file will be added to the tree structure.



Save Dialog box

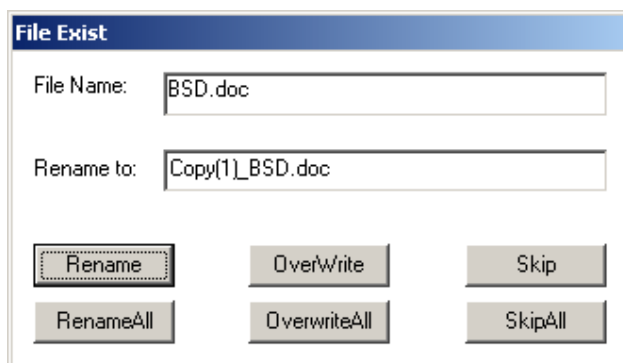


Select the destination and format of the repaired file(s). By default repaired file(s) are saved in an .zip format and to the same path as the original. You can save the repaired file(s) to either the same path as the original file(s) or to any other user-specified folder. Click **File -> Repair & Save**, Save dialog box would appear(as shown above). In the **Path For Repaired File** option, **Default Path** is selected by default - choosing this option, will save the repaired file(s) to the same path as the original file(s). However, if you select **User Defined Path**, a browse window immediately popup - use this window to navigate and select the folder in which you like to save the repaired file(s) - all repaired file(s) will automatically be saved to the specified folder.

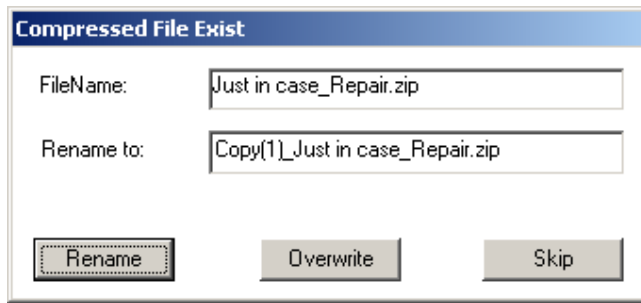
File Exist Dialog box

The following File Exist dialog boxes appear, when you try to repair & save a zip file in the same path where the repaired file already exists. It will give you options to rename, overwrite or skip.

- Following window appear, if already existing repaired file is in *uncompressed* format.



- Following window appear, if already existing repaired file is in *compressed* format.



The options available on the File Exist dialog box are as follows:

- Rename & RenameAll** : The existing filename will be changed to the name given in the *Rename to* text box or give any filename. **Rename** option will change the filename one by one, while **RenameAll** option will change the filename of all the files in one go.
 - Overwrite & OverwriteAll** : This will overwrite the existing file. **Overwrite** option will update the files one by one, while **OverwriteAll** option will update the files in one go.
 - Skip & SkipAll** : This will skip the window and return to the application. **Skip** option will pass over the files one by one, while **SkipAll** option will pass over all files in one go.
-

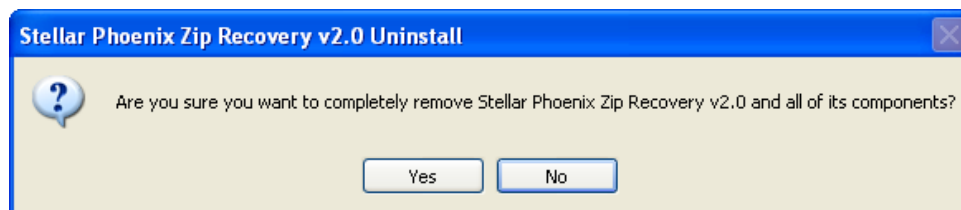
Uninstalling the Software

Stellar Phoenix Zip Recovery can be removed either using the *Uninstall* program in the software, or from the *Add/Remove Programs* list in Control Panel.

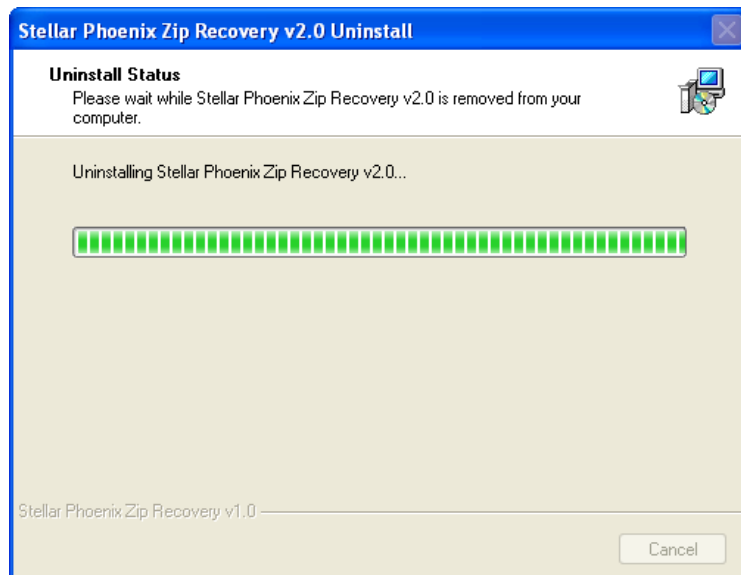
- The *Uninstall* program in the software may be run by clicking *Start->Programs->Stellar Phoenix Zip Recovery->Uninstall Stellar Phoenix Zip Recovery*. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.
- The *Uninstall* program in the software may also be run from the *Add/Remove Programs* list in the Control Panel. The Control Panel window may be opened either by clicking *Control Panel* from the *Start* menu, or by double-clicking the *Control Panel* icon in *My Computer*. In Control Panel, double-click *Add/Remove Programs*. Select the *Stellar Phoenix Zip Recovery* entry from the displayed list and click *Change/Remove*. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.

On-screen instructions directed by the uninstall program are as follows:

Step 1:



Step 2:



Step 3:



Note:

Do not try to remove the software by right-clicking and deleting the Stellar folder - this is not a complete removal.



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Tech Support

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Online Help

[Chat Live](#) with an Online technician

Search in our extensive [Knowledge Base](#)

[Submit Ticket](#) (If our Knowledge Base does not answer your question)

Login and view [Ticket Status](#) (If you already have a valid Ticket with you)

[Download Documents](#) on Product Usage (For Registered members only, ie, user with login ID. If you are an unregistered user, please visit www.stellarinfo.com/esupport/users/login)



Support Helpline

USA (Toll free)	-	1-866-978-0600
UK (Europe)	-	44-207-993-2293
India (Helpline)	-	+91-921-395-5509
Skype ID	-	stellarsupport

Timings:

Monday – Friday [**24** Hrs. a day]



Welcome to Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery : A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery: The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery: A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection: A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization: Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com
